

A word from K. Hovnanian® Homes

As we continue to monitor and evaluate the rapidly changing situation in response to the spread of the coronavirus (COVID-19), K. Hovnanian Homes remains committed to the health and wellbeing of our customers, homeowners, employees, vendors and guests. Like you, we have been diligently following U.S. Centers for Disease Control and Prevention (CDC) guidance and recommendations (www.cdc.gov.) We are doing all we can to ensure that safety is our highest priority.

Our Homeowner Service Departments remain open at this time. We are completing assessments and making every effort to schedule warranty work within our control. As we are all aware, this is a fluid situation and things continue to evolve quickly. Many of our trade partners have informed us they will respond to emergency requests only. We will continue to monitor CDC and local and state guidelines to ensure that our customers, associates and trade partners feel confident when visiting your home. We ask that you let us know if you or anyone in your household has either been:

Confirmed with COVID-19

Been in contact with anyone that has contracted COVID-19

Are not feeling well or showing signs of being ill

If during this time you prefer to limit the number of visitors to your home and would like to put your warranty claim on hold, we would be happy to do so until you and your household are feeling better and COVID-19 free.

We thank you for your continued trust in K. Hovnanian Homes. Since our founding in 1959 we have been devoted to building homes and communities of excellence. At the core of our business is family, just like yours, and we are dedicated to seeing this unique and challenging time through together.